

# TELEHEALTH



HAWAII HEALTH SYSTEMS CORPORATION  
KAUAI REGION

E PONO MAU LOA  
*Always Excellent*



The Kauai Region Clinic Telehealth platform is now available for you to have a video or phone appointment with your provider, making routine healthcare more convenient and safer for you.



With the rapid spread of the COVID-19 virus (coronavirus), we have expanded our priority in keeping our patients and staff healthy, by continuing to do everything we can to comply with the recommendations to limit person-to-person contact.

## Kauai Region Clinics:

- The Clinics are now providing most of their care virtually, either by video or phone.
- Clinics and Urgent Care locations are OPEN for in-person care that is medically necessary/urgent and cannot be provided virtually.
- Telehealth addresses your COVID-19 concerns as well as many of your medical needs.
- Plans to expand Telehealth visits, including both primary and specialty care.
- Kauai Region Clinics are waiving patient co-pay for Telehealth visits.

## What is a Telehealth appointment?

A Telehealth visit is similar to an in-person wellness appointment with your own doctor. During the visit, you'll talk about your current health concerns and learn what to do.

- Your visit can take place from a location that is the most convenient for you.
- Your provider will communicate with you by computer, electronic tablet or smartphone.
- Our telemedicine connection is secure and HIPAA compliant.

## For new or returning patients:

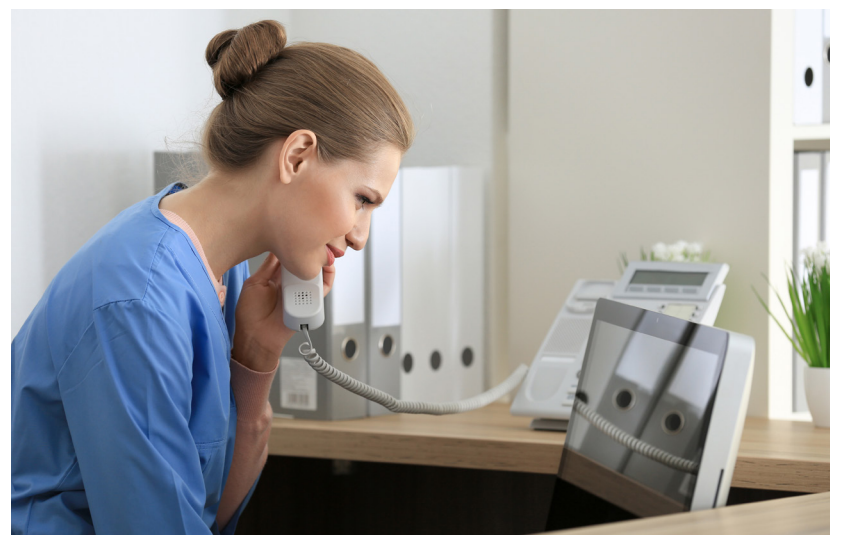
### What to do if you need an appointment?

If you require care during this time, please follow the usual process of calling one of our clinics:

- The Clinic at Waimea - 338-8311
- The Clinic at Port Allen - 335-0579
- The Clinic at Kalaheo - 332-8523
- The Urgent Care at Poipu - 742-0999 (in-person visits only)

Based on your call, our staff will provide you with the right appointment method: Telehealth, in-person, Urgent care, or future scheduling.

After scheduling your appointment by phone, your Provider's office will contact you with information about your upcoming Telehealth appointment.



For more information, go to our website at  
[www.kauai.hhsc.org](http://www.kauai.hhsc.org)