Welcome to the link to the HealtheLife Patient Portal

Your HealtheLife Patient Portal can:

- Access Your Health Record
  - Allergies
  - Procedures
  - Lab Results
  - Immunizations

- View and Download Visit Summaries (Clinic and Hospital)
  Note: Summaries must be starting from February 1st, 2019 (clinic) and July 1st, 2019 (hospital); as these reflect the start dates of the new electronic health record vendor

- Message Your Doctor, Privately and Securely
  Send non-urgent health-related messages to your doctor

- Appointments
  Request non-urgent appointment with your doctor that is best for you

- Education
  Receive and search for educational materials

- Demographic Information
  Request to update demographic information

To request an appointment, please log-in to your portal account and click on the Appointments.

To create a portal account, request an invitation at your next office visit or call the Health Information Department of Kauai Veterans Memorial Hospital (808)338-9431 or Samuel Mahelona Memorial Hospital (808) 822-4961, Monday thru Friday (excluding holidays) 8am-4pm HST.

Additionally, your portal provides you with the following key benefits:

- Providing access to personal health information 24 hours a day, 7 days a week
- Empowering you engage more with your own care
- Provide you with timely access to your results
- Enabling electronic access to discharge information

Download the HealtheLife mobile app to access your records on the go

The following browsers are recommended for viewing and using your patient portal to ensure the best possible experience:

- Apple Safari
- Google Chrome
- Microsoft Edge
- Microsoft Internet Explorer 11
- Mozilla Firefox
You can access your medical records for any visit you had with HHSC Kauai Region Health Care Facilities (KVMH, SMMH, and The Clinics) since February 1, 2019 (clinic) and July 1, 2019 (hospital). If your visit was prior to these dates, please submit a completed Authorization for Use and Disclosure of Health Information and mail it to:

KVMH-HIM Department  
P.O. Box 669  
Waimea, Hawaii   96796

If you have any issues with accessing your Healthlife Patient Portal, please contact Cerner Portal Support at 1-877-621-8014.

For more information, including enrollment details, please contact the appropriate facility:

- **Kauai Veterans Memorial Hospital**  (808) 338-9431  4643 Waimea Canyon Drive  Waimea, HI 96796
- **Samuel Mahelona Memorial Hospital** (808) 822-4961  4800 Kawaihau Road  Kapaa, HI 96746
- **The Clinic at Waimea** – M-F, 8AM to 5PM  
  (808) 338-8311  4643B Waimea Canyon Drive  Waimea, HI 96796
- **The Clinic at Port Allen** – M-F, 8AM to 5PM  
  (808) 335-0579  4353 Waialo Road  Elele, HI 96705
- **The Clinic at Kalaheo** – M-F, 8AM to 5PM  
  (808) 332-8523  4489 Papalina Road  Kalaheo, HI 96741
- **The Clinic at Poipu** – M-F 8am-5pm  
  (808) 742-0999  2829 Ala Kalanikaumaka St.  Koloa, HI 96756

**Note:** Your patient portal is compatible with the following screen readers: Google Android screen readers, Apple Voice Over, Microsoft Windows Narrator.

If you are aware of an application to review health information other than HealtheLife, you can reach out to the application’s developer and direct them to: https://code.cerner.com/

From there the developer can take the necessary steps to make their application available for use at HHSC Kauai Region Facilities (Hospitals and Clinics).

*HHSC-Kauai Region Facilities are dedicated to helping you improve your overall health care experience by providing convenient resources to help you better manage your health.*