



Patient
Portal



Welcome to the link to the [HealthLife Patient Portal](#)

Your **HealthLife Patient Portal** can:

Access Your Health Record

- Allergies
- Procedures
- Lab Results
- Immunizations

View and Download Visit Summaries (Clinic and Hospital)

Note: Summaries must be starting from February 1st, 2019 (clinic) and July 1st, 2019 (hospital); as these reflect the start dates of the new electronic health record vendor

Message Your Doctor, Privately and Securely

Send non-urgent health-related messages to your doctor

Appointments

Request non-urgent appointment with your doctor that is best for you

Education

Receive and search for educational materials

Demographic Information

Request to update demographic information

Download the HealthLife mobile app to access your records on the go



The following browsers are recommended for viewing and using your patient portal to ensure the best possible experience:

Apple Safari

Google Chrome

Microsoft Edge

Microsoft Internet Explorer 11

Mozilla Firefox

To request an appointment, please log-in to your portal account and click on the Appointments.

To create a portal account, request an invitation at your next office visit or call the Health Information Department of Kauai Veterans Memorial Hospital (808)338-9431 or Samuel Mahelona Memorial Hospital (808) 822-4961, *Monday thru Friday (excluding holidays) 8am-4pm HST.*

Additionally, your portal provides you with the following key benefits:

- ✓ Providing access to personal health information *24 hours a day, 7 days a week*
- ✓ Empowering you engage more with your own care
- ✓ Provide you with timely access to your results
- ✓ Enabling electronic access to discharge information

You can access your medical records for any visit you had with HHSC Kauai Region Health Care Facilities (KVMH, SMMH, and The Clinics) since *February 1, 2019 (clinic)* and July 1, 2019 (hospital). If your visit was prior to these dates, please submit a completed **Authorization for Use and Disclosure of Health Information** and mail it to:

KVMH-HIM Department

P.O. Box 669

Waimea, Hawaii 96796

If you have any issues with accessing your Healthlife Patient Portal, please contact Cerner Portal Support at 1-877-621-8014.

For more information, including enrollment details, please contact the appropriate facility:

Kauai Veterans Memorial Hospital (808) 338-9431 4643 Waimea Canyon Drive Waimea, HI 96796

Samuel Mahelona Memorial Hospital (808) 822-4961 4800 Kawaihau Road Kapaa, HI 96746

The Clinic at Waimea – M-F, 8AM to 5PM (808) 338-8311 4643B Waimea Canyon Drive Waimea, HI 96796

The Clinic at Port Allen – M-F, 8AM to 5PM (808) 335-0579 4353 Waialo Road Eleele, HI 96705

The Clinic at Kalaheo – M-F, 8AM to 5PM (808) 332-8523 4489 Papalina Road Kalaheo, HI 96741

The Clinic at Poipu –M-F 8am-5pm (808) 742-0999 2829 Ala Kalanikaumaka St. Koloa, HI 96756

Note: Your patient portal is compatible with the following screen readers: Google Android screen readers, Apple Voice Over, Microsoft Windows Narrator.

If you are aware of an application to review health information other than HealthLife, you can reach out to the application's developer and direct them to: <https://code.cerner.com/>

From there the developer can take the necessary steps to make their application available for use at HHSC Kauai Region Facilities (Hospitals and Clinics).

HHSC-Kauai Region Facilities are dedicated to helping you improve your overall health care experience by providing convenient resources to help you better manage your health.